



WARRANTY

Sometimes the universe conspires against us. In the unlikely event your Furniturespot product is delivered to you in a less than perfect condition, please email photos to support@furniturespot.co.za or call our customer care team. We require you to send us photos within 24 hours of delivery.

All our products are made just for you with the greatest craftsmanship and devotion. All our products come with a 12 month warranty on defects in workmanship, materials and construction from the date of purchase based on reasonable use. We will also guarantee that the material is free of degradation resulting from other than ordinary residential wear and tear for 6 months from the date of purchase, based on reasonable use.

Warranties do not apply to:

- 1) Defects that result from negligence, misuse, accidents or commercial use by you.
- 2) Any condition resulting from incorrect or inadequate maintenance, cleaning or care.
- 3) Any condition resulting from other than ordinary residential wear or from any use for which the product was not designed.
- 4) The colour fastness, dye lot variations, wrinkling, or wear of fabrics or leather.
- 5) The softening of filling materials under normal use.

If you're experiencing a warranty issue, [get in touch](#) with our team. We will work to address the issue and ensure that the product is good as new. This may involve shipping your replacement parts, organizing repair, or a complete replacement (at our discretion).

Please note that warranties are not transferable and cannot be extended to re-sold products. Warranties are only valid when products are used for their intended purpose, and exhibit normal use.